

Question		Expected Answer	Mark
1	(a)	<ul style="list-style-type: none"> • Software created especially for a user/the restaurant 	[1]
	(b)	<p>Two from:</p> <ul style="list-style-type: none"> • Appropriate software may not exist • Existing software may not do exactly what restaurant wants • Existing software may not be compatible with restaurant's hardware • Existing software may contain additional features • (more complex and expensive) 	[2]
	(c)	<p>High Level Response(5/6): A good discussion of open source software including reference to at least of 2 of ethical, financial or quality implications, discussing both merits and limitations; There will be few if any errors in spelling, grammar and punctuation. Technical terms will be used appropriately and correctly.</p> <p>Medium Level Response (3/4) clear understanding of open source software; at least 1 of ethical, financial or quality implications; mainly one-sided (for or against); There may be occasional errors in spelling, grammar and punctuation. Technical terms will be mainly correct.</p> <p>Low level response (0/2): They may be an attempt to define open source software, but little or no attempt to discuss the implications, or discussion contains several factual errors; Information will be poorly expressed and there will be a limited, if any, use of technical terms. Errors of grammar, punctuation and spelling may be intrusive.</p> <p>Points to be made include:</p> <ul style="list-style-type: none"> • Open source – licence-free, the restaurant will make the software and its source code available for others to use/improve. • Financial implications include: no need to pay for license, can reuse/adapt free open source software which is similar BUT loss of development costs/software will be available to competitors • Quality implications include: large community of open source developers can see and comment on code or can be consulted/ software has to conform to certain standards to be released under public licence BUT open source code is used as is, with no guarantees, <p>Ethical implications include: Open source encourages “open culture” values - free sharing, collaboration BUT restaurant is a business trying to make a profit.</p>	[6]